

How to Access Telemedicine

When you enroll in any State Health Benefit Plan (Anthem/Blue Cross Blue Shield, United Healthcare, or Kaiser Permanente), you have a *telemedicine option*. That means you can get a diagnosis & prescription from home, work, or on-the-go without going to a doctor's office. Instead, you can see and talk to a doctor from your mobile device, tablet, or computer with a webcam. The service is a quick, inexpensive way to get care for common illnesses like cold, flu, sinus infections, rashes, pink eye, etc.

Note : This option is not for treatment of serious or chronic conditions and controlled substances are not prescribed via these visits.

For Anthem/Blue Cross Blue Shield

Go to: www.livehealthonline.com, or download the LiveHealthOnline App from the App store. Register and set up an online account to get started!

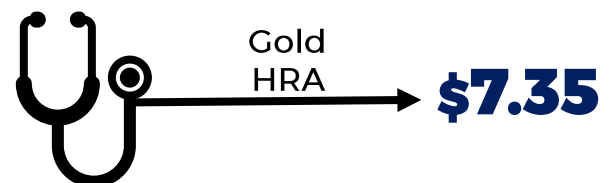
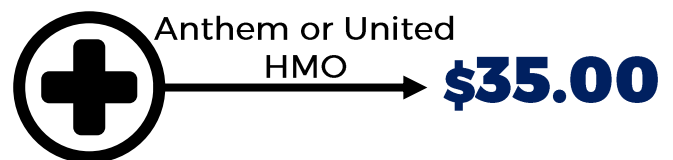
For United Healthcare

Go to: www.myuhc.com and register if you have not already. Once you are logged into your account, you can register for virtual visits.

For Kaiser Permanente

Call 404-365-0966 or 800-611-1811 to get started. Registration is not required.

What does a virtual visit cost?



Be sure to have your insurance card and payment handy when you are ready to sign up!